

FAST Terms & Conditions

Freight Program:

-FREE freight via UPS Ground shipping qualifying Domestic orders. Other shipping options are available for an additional charge.

Pricing:

-All merchandise will be invoiced at the time of shipment. We will make every effort to notify all customers of any price changes; however, prices are subject to change without notice. Our sales department will confirm current prices for you. FAST is not responsible for errors in pricing. All pricing in the catalog and on our website is listed in U.S. currency.

Delivery:

-Our goal is to have all Guaranteed items shipped via UPS ground within (2) business days for all orders placed by (2) pm Central-standard time. Guaranteed product orders made after the cut off time, will take an additional business day to process.
-Non-Guaranteed products will be shipped based on lead time provided at the time of order.
-Guaranteed items are denoted in the catalog marked with a "G" before the product SKU.
-FAST reserves the right to over-ship or under-ship + 10% on all non-Guaranteed items.
-Custom orders are non-cancelable and non-returnable.

Back-orders:

-All back-orders will be shipped as merchandise is available, unless previously cancelled by customer.

Cancellations/Changes/Returns:

-Orders accepted by FAST are not subject to changes or suspension, except by mutual agreement. Cancellations will not be accepted on non-standard and blanket orders. FAST reserves the right to charge a 15% restocking fee for all returns or issue credit. Except by mutual agreement regarding a quality issue, FAST reserves the right to determine whether or not a restocking fee will be charged with credit or if replacement of product will be issued for any returns. The discretion of assessing credit or replacing the product will only be determined by FAST.

Claims:

-All claims must be made within (45) days of receipt of goods. Deductions from remittances will not be allowed unless authorized by FAST in writing. All claims for merchandise lost or damaged in transit must be made to the common carrier; FAST is not responsible.

Disclaimer of Warranties:

- Many factors can affect the use and performance of a product in a particular application. All technical statements and all recommendations herein are based on tests we believe to be reliable, but the accuracy or completeness thereof is not guaranteed, and the following is made in lieu of all warranties, expressed or implied, including the implied warranties of merchantability and fitness for a particular purpose: Seller's and manufacture's only obligation shall be to replace such quantity of the product proved to be defective. FAST has samples of our stock materials for your evaluation. Our warranty extends to our products and not to any damage caused by the use of our product.

Tax Exempt Form:

-Please complete and send in your tax exempt form. Without this form, we reserve the right to charge tax on all orders.

Merger Clause:

- This writing, exclusive of any verbal statements, constitutes the final expression of the parties' agreement, and it is a complete and exclusive statement of the terms of the agreement.

Modification:

-The conditions of sale as stated in this contract are not subject to change by reason of any written or verbal statements, by Buyer or any terms stated in Buyer's acknowledgement, unless the same be explicitly acknowledged in writing.

Miscellaneous:

-The conditions of sale that comprise this agreement are independent of each other. Cancellation of any one of the conditions listed shall not result in an automatic termination of any other conditions or the entire agreement. The relationship of the parties is that of independent contractors and no partnership or joint venture has been, or is intended to be, formed. The sale of products under this agreement shall be governed by the laws of the State of Wisconsin.